

Puja Bakshi

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EXPERIENCE

Intense Technologies Limited, Chandigarh — *Application Support Engineer*

SEP 2022 - PRESENT

- Managed end-to-end workflow operations for the BSNL project, ensuring seamless functioning from customer registration to vendor coordination.
- Provided full-stack application support across internal tools, databases, and workflow engines, ensuring high availability and reliability.
- Built automation scripts and internal utilities to optimize recurring support tasks, significantly reducing manual intervention and improving turnaround time.
- Collaborated with cross-functional teams to troubleshoot issues, analyze database performance, and enhance workflow efficiency.

EDUCATION

Asansol Engineering College, West Bengal

- *B.Tech in Computer Science & Engineering*

OCT 2020 - JUL 2023 9.32 CGPA

Comprehensive knowledge in CS fundamentals, software development, data structures, and algorithms. Practical projects honed problem-solving skills and expertise in various programming languages. Thrived in collaborative learning, enhancing communication and leadership abilities.

Kalna Polytechnic, West Bengal

- *PolyTechnic in Computer Science & Technology*

AUG 2017 - JUL 2020 85 %

Hands-on training in programming, software development, and practical problem-solving.

PROJECTS

CEBURU Web Platform – End-to-End Frontend Development

- Designed and implemented the complete frontend architecture for the CEBURU platform, focusing on high-quality UI/UX, responsive layouts, and pixel-perfect design execution. Built the entire interface using modern HTML, CSS (Flexbox/Grid), and JavaScript, ensuring seamless navigation and an intuitive user experience.
- Developed fully responsive pages with detailed media queries for mobile, tablet, and desktop breakpoints.
- Built modular and reusable frontend components, enhancing consistency and ease of maintenance.

Tech Stack: HTML, CSS (Flexbox, Grid, Media Queries), JavaScript

IPDC Web Platform – Complete Frontend Development

Designed and developed the entire frontend architecture for the IPDC responsive website, delivering a polished, modern, and user-centric interface. Translated conceptual layouts into fully functional pages using clean HTML, modular CSS, and interactive JavaScript components. Ensured seamless browsing across devices through advanced responsive design techniques.

Key Contributions

- Built the full multi-page frontend from scratch, including homepage, content sections, navigation menus, and interactive components.
- Implemented mobile-first, fully responsive layouts using Flexbox, Grid, and detailed custom media queries for breakpoints (mobile, tablet, laptop, widescreen).
- Developed reusable UI components—navigation bars, buttons, cards, galleries, banners—ensuring consistency and scalability across the site.

SKILLS

Frontend: HTML5, CSS3, JavaScript, Responsive Design
Backend/DB: SQL, PostgreSQL, MySQL
DevOps / Tools: Linux, Git, Docker, Kubernetes
Cloud: AWS (EC2, S3), GCP
Other Tools: Uniserve 36, Workflow Engine, Git